



There's no end to better.

SOFTWARE ENGINEER

POSITION SUMMARY

A Software Engineer is experienced at developing and troubleshooting software and following the processes of Calabrio. A Software Engineer will be able to be given direction and work independently, providing updates to their manager on a timely basis. A Software Engineer is capable of doing design work on small modules and will also be responsible for the testing, reviewing and documentation of these modules. A Software Engineer is expected to provide high quality work bug free output on any project or task they are given. A Software Engineer receives work direction directly from a senior level engineer or higher.

CORE EXPECTATION

- ∞ Utilize many different code languages and development environments
- ∞ Manage source control software, backup and restore processes
- ∞ Responsible for producing error free well tested software modules
- ∞ Responsible for software development project tasks including design reviews, specifications, coding modules, code reviews, unit test, and system integration test
- ∞ Participate in team activities including trouble ticket resolution, and reporting
- ∞ Support Calabrio products by providing technical assistance, product information and addressing issues
- ∞ Review and provide feedback on manuals, release notes, compatibility matrix's and patch documentation
- ∞ Other core expectations will be defined by your direct supervisor/manager

CORE COMPETENCIES

- ∞ Good troubleshooting and creative problem solving skills for design, creation and testing software
- ∞ Good verbal, written and interpersonal communication skills to interact with team members, senior support personnel, high level personnel and customers
- ∞ Ability to work independently and as part of a team
- ∞ Good knowledge of proper syntax in an OO language such as **Java** or C++
- ∞ Good knowledge of software engineering techniques – OO design, etc.
- ∞ Good knowledge of RDBMS and OS
- ∞ Knowledge of design techniques and tools such as UML
- ∞ Experienced with software dev tools including IDEs, debuggers, memory analyzers and code profilers
- ∞ Other core competencies will be defined by your direct supervisor/manager



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WORKING RELATIONSHIPS

- ∞ Report to a senior level engineer or higher
- ∞ Work closely with peer software engineers, group leads and other employees and departments within the company
- ∞ Limited direct work with customer and partners

EDUCATION/EXPERIENCE

- ∞ B.S. in Computer Science or equivalent
- ∞ 4-year college degree level knowledge of modern programming techniques and languages
- ∞ 2 or more years of OO development working experience with **Java** and knowledge of C++

BENEFITS

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive compensation and extensive benefits package including paid time off, medical, dental, vision and 401k benefits and future growth opportunities within the company. Plus, we work to maintain the best possible environment for our employees, where people can learn and grow with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture. To learn more about our company please visit: www.calabrio.com.

To apply to this career opportunity follow this link:
<https://home.eease.adp.com/recruit/?id=1108381>

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