

Product Operations Software Engineer

POSITION SUMMARY

A Product Operations Software Engineer is an engineer who enjoys and thrives on the variety of work in the operations department. Work will range from creating Calabrio product builds and installs, installing, configuring and customizing R&D systems, and creating tools used internally to advance the department. A successful engineer will work independently and as part of a team and produce deliverables of high quality and perform at a fast pace.

CORE EXPECTATIONS

- Generate builds and installs for Calabrio products
- Utilize many different code languages and development environments
- Stay on top of technologies and industry trends related to builds and installs and make recommendations to the team
- Review and provide feedback on product manuals and other documentation
- Aggressively meets milestones
- Responsible for installing, customizing, and maintaining systems used in R&D
- Ability to respond to critical issues out of core hours
- Stay aligned with the organizations goals to drive technology that supports it.
- Other core expectations will be defined by your direct supervisor/manager

CORE COMPETENCIES

- Knowledge of build and install technologies such as:
 - InstallShield
 - ANT
 - Maven
 - MSI
 - Visual Build
- Can program and script in languages and tools such as:
 - Java, C, C++
 - VBScript, JavaScript
 - AutoIT, Python, PowerShell
 - SQL
- Quickly learn new products and installing, customizing and maintaining them.
- Familiarity with Atlassian tools, subversion, Microsoft TFS, VMware helpful
- Excellent troubleshooting and analytical skills.
- Excellent verbal and written communication skills.
- Ability to work independently on multiple tasks.
- Other core competencies will be defined by your direct supervisor/manager below

EXPERIENCE/EDUCATION

- B.S. in Computer Science or equivalent
- Experience in software product builds and installations desired

WORKING RELATIONSHIPS

- Report to senior level engineer or higher
- Work closely with peer software engineers, group leads and other employees and departments within the company
- Limited direct work with customer and partners

MENTAL/PHYSICAL REQUIREMENTS

- Ability to be on feet while performing job responsibilities
- Ability to sit for long periods of time depending on your position and/or getting up and down through your work shift
- Frequent alpha/numeric keyboarding
- Ability to view a computer for a long period of time

REQUIRED WORK SCHEDULE

- This position requires a 40-hour minimum work week

COMPANY POLICY/PROCEDURES COMPLIANCE

Follow all company policies and procedures as well as local, state and federal laws concerning employment to include, but not limited to: I-9 information, EEOC, Civil Rights and ADA.

BENEFITS

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive compensation and extensive benefits package including paid time off, medical, dental, vision and 401k benefits and future growth opportunities within the company. Plus, we work to maintain the best possible environment for our employees, where people can learn and grow with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture. To learn more about our company please visit:

www.calabrio.com.

To apply to this career opportunity follow this link:

<https://home.eease.adp.com/recruit/?id=12170101>

ABOUT CALABRIO

Calabrio, Inc. is a growing software company that delivers highly innovative solutions for businesses that want to take their customer service organizations to the next level. Through call recording, workforce management, performance management and analytics, Calabrio customers have a new level of information about their customers and about their business. Calabrio delivers the most flexible, intuitive solutions in the industry, and our unique approach is why Gartner placed us as the only vendor in the visionary quadrant this year

Calabrio, Inc. is an equal opportunity employer. Copy Right © 2015 Calabrio, Inc