Quality Assurance Intern

POSITION SUMMARY

Do you have a passion for quality? Do you want to be part of an exciting, innovative, and fast paced growing software company? Do you want to be a part of delivering highly innovative products with high quality for our end users? Our Research and Development organization is looking for highly motivated people who will help the company advance the software to the next level of quality and scalability by designing, implementing, and testing our products in the most efficient way.

WHAT YOU'LL DO:

Our quality assurance interns work as part of our QA teams and help plan testing efforts, execute test scripts, help with install testing, software and web testing. The quality assurance interns participate in all phases of a project, from user story review, test design, demos to final system testing and launch. You will work as part of agile teams, must be a self-starter, and have strong communication and interpersonal skills, as well as a strong attention to detail. Quality Assurance interns are mentored and monitored by a Quality Assurance Engineer.

WHAT WE ARE LOOKING FOR:

- Basic troubleshooting and analytical skills.
- Good verbal and written communication skills.
- Attention to detail is important.
- Must be proficient with computers.
- Basic knowledge of testing software is required
- Ability to test software and question features or behavior is desirable, but not required.

EDUCATION/EXPERIENCE

- Must be a currently enrolled in a 4 year Bachelors program. Preferably Mathematics, Computer Science or Electrical/Computer Engineering majors.
- Grade point average of 3.0 or above.
- Able to work 35 hours a week

MENTAL/PHYSICAL REQUIREMENTS

- Ability to sit for long periods of time depending on your position and/or getting up and down through your work shift
- Frequent alpha/numeric keyboarding
- Ability to view a computer for a long period of time

WORKING RELATIONSHIPS

- Report to a manager or higher level personnel
- Ability to work closely with peer engineers, group leaders and other employees and departments in the company
- Direct work with customer and partners in a leadership role
- Provides leadership within company on small projects and tasks

COMPANY POLICY/PROCEDURES COMPLIANCE

Follow all company policies and procedures as well as local, state and federal laws concerning employment to include, but not limited to: I-9 information, EEOC, Civil Rights and ADA.

BENEFITS

We value our employees' time and efforts. Plus, we work to maintain the best possible environment for our employees, where people can learn and grow with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture. To learn more about our company please visit: www.calabrio.com.

To apply to this career opportunity follow this link:
https://home.eease.adp.com/recruit/?id=13245751

ABOUT CALABRIO

Calabrio, Inc. is a growing software company that delivers highly innovative solutions for businesses that want to take their customer service organizations to the next level. Through call recording, workforce management, performance management and analytics, Calabrio customers have a new level of information about their customers and about their business. Calabrio delivers the most flexible, intuitive solutions in the

industry, and our unique approach is why Gartner placed us as the only vendor in the visionary quadrant this year

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