

Senior Build Engineer

POSITION SUMMARY

A Senior Build Engineer is an engineer who has extensive experience in all aspects of software product builds and creating and maintaining world class product installations for our customers. A successful candidate will quickly understand, take ownership and drive innovation for existing and new product builds and installs.

CORE EXPECTATIONS

- Generate production builds and installs for Calabrio products
- Utilize different languages, development environments, and tools to deliver the best solution to the problem
- Drive innovation and process improvements to deliver world class builds and installs for Calabrio development and Calabrio's customers
- Stay on top of technologies and industry trends related to builds and installs and make recommendations to the team
- Review and provide feedback on product manuals and other documentation as it relates to installation processes
- Aggressively meets milestones
- Ability to respond to critical issues out of core hours
- Stay aligned with the organizations goals to drive technology that supports it.
- Other core expectations will be defined by your direct supervisor/manager

CORE COMPETENCIES

- Knowledge of build and install technologies such as:
 - InstallShield
 - ANT
 - Maven
 - MSI
 - Visual Build
 - Visual Studio
 - Inno Setup
 - Jenkins
- Can program and script in languages and tools such as:
 - Java, C, C++
 - VBScript, JavaScript
 - AutoIT, Python, PowerShell
 - SQL
- Good understanding of Windows and Linux operating systems
- Excellent troubleshooting and analytical skills.
- Excellent verbal and written communication skills.
- Ability to work independently on multiple tasks.
- Other core competencies will be defined by your direct supervisor/manager below

EXPERIENCE/EDUCATION

- B.S. in Computer Science or equivalent
- Experience in software product builds and installations desired

WORKING RELATIONSHIPS

- Report to senior level engineer or higher
- Work closely with peer software engineers, group leads and other employees and departments within the company
- Limited direct work with customer and partners

MENTAL/PHYSICAL REQUIREMENTS

- Ability to be on feet while performing job responsibilities
- Ability to sit for long periods of time depending on your position and/or getting up and down through your work shift
- Frequent alpha/numeric keyboarding
- Ability to view a computer for a long period of time

COMPANY POLICY/PROCEDURES COMPLIANCE

Follow all company policies and procedures as well as local, state and federal laws concerning employment to include, but not limited to: I-9 information, EEOC, Civil Rights and ADA.

BENEFITS

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive compensation and extensive benefits package including paid time off, medical, dental, vision and 401k benefits and future growth opportunities within the company. Plus, we work to maintain the best possible environment for our employees, where people can learn and grow with the company. We strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture.

To apply to this career opportunity, follow this link:

https://workforcenow.adp.com/jobs/apply/posting.html?client=calabrio&jobId=149424&lang=en_US&source=CC3

ABOUT CALABRIO

[Calabrio](#) is a customer engagement software company that provides analytic insights to catalyze growth through customer service contact centers. The [Calabrio ONE®](#) software suite

empowers everyone in an organization, from contact center agents to the CEO, with easy-to-use tools that provide a better understanding of the customer. Every customer interaction yields insights that expand customer-consciousness, which is how leading companies now drive growth and long-term corporate prosperity.

Calabrio solutions are built on an intuitive, web-based architecture that positions and accelerates the contact center as an epicenter for customer insight. A pioneer in its industry for more than two decades, Calabrio has been named “Leader” by Gartner in its Magic Quadrant for Customer Engagement Center Workforce Optimization (2015). The company is also a member of the Cisco Solution Partner Program and the Avaya DevConnect program.

Find news and information at www.calabrio.com. Follow [@calabrio](https://twitter.com/calabrio) on Twitter.

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