



# Calabrio Innovation Center Proof of Concept

## See the power of Calabrio solutions in your own environment with your unique data...before you buy.

Have you ever wanted to try a new technology before buying? Now you can.

The Innovation Center Proof of Concept program lets you take a test run of Calabrio products to validate that Calabrio solutions are right for your business. Go beyond product demos featuring simulated data. See how Calabrio works in your environment with your unique data. You'll see immediate value and experience the ease-of-use first hand.

We're so confident that Calabrio solutions will work for you, that we've made our products available to you as part of the evaluation process without charge.

### HOW DOES IT WORK?

An Innovation Center consultant will kick off your Proof of Concept with a discovery meeting to determine your desired business outcomes and review technical requirements, including necessary data inputs. Your consultant will then connect to your environment, analyze the data, and report on findings to assist with your evaluation process.

### WHY SHOULD I CARE?

Before you make a large investment, the Proof of Concept program offers the unique opportunity to see how Calabrio products work in your environment, with your data, and lets you experience the benefits first-hand.

### WORK WITH INDUSTRY EXPERTS

Calabrio's Innovation Center has designed its offerings with your success in mind. Staffed with well-known industry experts with decades of combined contact center and technology

experience, our mission is to share best practices to ensure you are leveraging the power of the Calabrio ONE suite and its individual components—QM, WFM, and Analytics. We seek to understand what roadblocks you face in your business and will offer expertise to best address them with real solutions.

### PROVING VALUE

A proof of concept is a great way to take a test run of Calabrio's software before you buy it. Get to know it, understand it, and see what you can do with it so when you are ready to purchase, there is no question of the value you will realize.

## Proof of Concept Value

### REAL DATA

Move beyond demo data and see the power of Calabrio solutions using your unique data.

### YOUR OWN ENVIRONMENT

See Calabrio products in action with your own unique data in your own environment.

### TEST RUN OF PRODUCT

Be confident in your decision by trying Calabrio products before you buy.